



Public Information

County of Ventura • Resource Management Agency • Code Compliance Division
800 South Victoria Avenue, Ventura, CA. 93009 • 805 654 2463 • www.ventura.org/rma/codecompliance

Code Compliance Services

The Code Compliance Division provides Building Code Zoning and Building Code Enforcement services to the unincorporated areas of Ventura County. Code Compliance Officers enforce the rules and regulations outlined in the County Zoning Ordinances and Ventura County Building Code. It is the mission of the Code Compliance Division to work with the residents, tenants, and the businesses of Ventura County to promote and maintain a safe and desirable living and working environment.

What are Some Examples of Code Violations?

- Outdoor storage of inoperative motor vehicles, campers, boats, trailers, etc.
- Outdoor storage of items on property and/or within required setbacks
- Unpermitted buildings or construction
- Unlawful grading or brush removal
- Fences exceeding maximum height limits
- Illegal dwellings or living in recreational vehicles
- Trimming/removal of protected trees (oak, sycamore, etc.) without permits or construction within a protected tree zone
- Activities related to a commercial or industrial use without the proper permits
- Keeping of excessive pet or farm animals
- Illegal signs

How Does the Enforcement Process Work?

- The process begins with a complaint filed by a concerned citizen. Anyone may submit a complaint about activities and/or structures on a piece of property. All complaints are confidential. The complainant's name is not revealed to the violator unless ordered by the Court.
- The complaint will be logged in and assigned to a Code Compliance Officer who covers the area where the alleged violation has occurred. A Notice of Alleged Violation letter will be sent to the property owner. This notice encourages all involved parties to resolve suspected violations within 30 days, before they become formally recognized and additional legal action is taken.
- After 30 days, the Code Compliance Officer will investigate and conduct a site visit. If the violation has never existed or been abated, no further action is taken.
- If the Code Compliance Officer confirms a violation of the Zoning Ordinance or Building Code and the property owner or tenant has failed to correct it, a Notice of Violation letter will be sent to the property owner. The Code Compliance Officer will then work with the owner of the property to ensure compliance.
- If the violation continues unabated for another 30 days, the County will then record a Notice of Noncompliance on the property, which is the same as recording a lien. Simultaneously, a Notice of Impending Administrative Civil Penalties is issued, and another 30 days to correct the violation(s) is provided before penalties are imposed. Civil Administrative Penalties for violations range from \$50 to \$1000 per violation per day. The County's Civil Administrative Penalties Program is described in more detail in the County's Zoning Ordinance and Building & Safety Code.
- Where a violation poses an immediate threat to public health or safety, or where the violation is a repeat offense or is transient in nature the 30-day notice and compliance periods described above may be waived

and immediate enforcement and/or legal action (citation or criminal complaint) may be taken.

Phone Directory of County Departments and Other Agencies

There are many types of possible code violations. The following list of contacts is provided to assist you in directing your concern to the proper agency.

It is important that complainants provide their name, mailing address, and phone numbers so the Code Compliance staff can contact them if there are questions about their complaint. Code Compliance Officers do not call complainants with regular status reports, but they do upon request provide complainants with “blind” copies of correspondence sent to the offending party.

How Do I File a Complaint?

There is no fee to file a complaint; however, a signature is required. An electronic Complaint Form is located on the County’s Code Compliance Division website (www.ventura.org/rma/codecompliance/blu). You may file a complaint in any of the following ways:

- Fax your signed Complaint Form to (805) 654-5177;
- Mail your signed Complaint Form to 800 S. Victoria Ave, Code Compliance Division L#1750 Ventura, CA 93009-1750;
- Drop off your signed Complaint Form at the Code Compliance Division public counter weekdays between 7:30 a.m. and 4:30 p.m. or;
- E-mail your electronic Complaint Form from the Code Compliance website.

Complainants should provide as much information as possible in their written complaint. The more information the Code Compliance staff has to work with, the more readily the complaint can be addressed. Complainants may add supplemental pages to the basic complaint form, and include pictures, diagrams of the site, and/or logs of dates and times when the alleged violation(s) occurred.

If you have any questions or concerns regarding your complaint, please call the Code Compliance hotline at (805) 654-2463, or send an email to: code.enforcement@ventura.org.

If your complaint is regarding:	Please call this agency:
<ul style="list-style-type: none"> • Substandard Housing • Non-permitted Construction • Hazardous Electrical Appliances • Travel Trailer used as Residence • Sewage Discharge 	Code Compliance 805-654-2463
<ul style="list-style-type: none"> • Building Permits 	Building and Safety 805-654-2791
<ul style="list-style-type: none"> • Restaurants • Solid Waste • Hazardous Waste • Vector Control 	Environmental Health 805-654-2813
<ul style="list-style-type: none"> • Asbestos Removal • Electric Generators • Demolition of Structures 	Air Pollution Control District 805-654-2797
<ul style="list-style-type: none"> • Water Well Quality • Illegal Grading • Diverting Natural Water Flow • Tree Trimming (on public roads only) 	Public Works 805-654-2059
<ul style="list-style-type: none"> • Dumping in Waterways 	Watershed Protection 805-654-2069
<ul style="list-style-type: none"> • Planning Permits 	Planning 805-654-2488
<ul style="list-style-type: none"> • Home Occupation/Businesses • Open Storage (trash/debris) • Structure within Setbacks • Illegal Mobile Homes/Travel Trailers • Abandoned Vehicles on Private Property 	Code Compliance 805-654-2463
<ul style="list-style-type: none"> • Weed Control 	Ventura County Fire Dept. 805-384-1500
<ul style="list-style-type: none"> • Dangerous Animals 	Animal Control 805-388-4341
<ul style="list-style-type: none"> • Inhumane Treatment of Animals 	Humane Society 805-646-6505
<ul style="list-style-type: none"> • Abandoned Vehicles on Public Streets 	California Highway Patrol 805-654-4571
<ul style="list-style-type: none"> • Road Maintenance • Graffiti on Public Property 	Public Works Transportation 805-672-2131
<ul style="list-style-type: none"> • Public Disturbances • Events 	Ventura County Sheriff 805-654-2311